

# Carbon-Fix Repair Form

Please complete this form and include it in the box with your frame. The bicycle must be stripped of all components (including bottom bracket/cups and head set).

**Ship Frame to:**      **Carbon-Fix**  
                                 **8501 E. Woodland Road**  
                                 **Tucson, AZ 85749**  
                                 **Phone (619) 726-6995**

**Customer Information:**

Customer Name(Shop Name): \_\_\_\_\_  
Street Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_  
Phone: \_\_\_\_\_ Email: \_\_\_\_\_  
Communication preference (circle one): Call/ Text/ Email

Return Shipping Address (if different from above):

Recipient: \_\_\_\_\_  
Street Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

**Bicycle Information:**

Frame Make/Model/Year/Color: \_\_\_\_\_  
Frame Serial #: \_\_\_\_\_

What part of the frame is damaged/what part(s) of the bike do you want repaired? \_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Pricing Information:**

**Damage/Repair to be completed:**

**Price  
Range**

Crack Repair: fracture extending less than 1/3 of tube diameter	\$250-350
Crack Repair: fracture extending more than 1/3 of tube diameter or multiple damaged areas	\$350 -450
Major damage	\$500 plus

**Additional Info Regarding Pricing:** The above pricing structure is provided for informational purposes, so you can see the typical price ranges for various levels of repair. Once we receive your frame and perform a thorough inspection, we will contact you with the price quote, prior to commencing work on your frame. If you don't see the repair listed, please describe what you would like us to consider below.

**Paint Repairs:** Standard repairs will include black or white paint. If in addition to the frame repair, you would like the repaired area to match the existing paint job, please specify your request below. We

will provide you with pricing and estimated turnaround time. Although we endeavor to match the color and texture of the painted repair with the original as close as possible, it is sometimes impossible to do so for a variety of reasons including age, sun damage, and discontinued paint.

Non-Standard Repairs/ Repair or Paint work desired:

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**Other Terms:**

- a. Our Price quotes do not include return S/H & insurance. We recommend shipping insurance.
- b. The individual that signs below is who will be contacted to approve repairs.
- c. All items sent to CARBON-FIX are assessed a **\$50 inspection fee**. This fee will be credited toward any repair work that we perform.
- d. CARBON-FIX requires payment in full (including S/H and insurance) before we ship the repaired frame back to you. We accept Visa, Mastercard, Check or PayPal
- e. Any item left with CARBON-FIX for more than **90 days** without action/response from customer will be considered **abandoned** and become property of CARBON-FIX.
- f. We will contact you after our initial inspection to go over requested work with pricing and to obtain authorization to perform the repairs.

**Release of liability:** Although we apply the utmost care and the best repair processes we can to effectively repair frames, repairing a frame, like bike riding itself, is an inherently risky endeavor (probably the reason you are reading this in the first place). Although we believe our repairs to be stronger than the original material, damage to carbon resulting from a crash or other impact or stress can be hidden and go undetected during our thorough inspection process. As a result, be cognizant of the fact that you will be riding a repaired bike when it is returned and be vigilant in test riding it for a significant period of time under safe conditions. We do everything we can to ensure the structural integrity of the frame but cannot held liable for failure of a frame that has been damaged and subsequently repaired. That said, we do warrant the areas that we have repaired. If you have any concerns or questions regarding the integrity of the repair we have made, please do not ride the bike and notify us immediately.

**Please sign here to indicate you understand and accept the above terms:**

**Date:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

**Printed name:** \_\_\_\_\_